

Job Title

Activities Staff (Indoor Positions)

Reports to

Activities Manager

All Activity Staff Positions are responsible for

- Wearing the required staff uniform/attire
- Arriving on time for their scheduled shift
- Clocking in and out as required for each shift
- Acquiring approval for time off through their supervisor/manager in a timely manner.
- Being a dependable team member to their co-workers

There are various internal positions within the Activities Department which have specific duties assigned to them. Those duties are as follows:

L – Shift Lead for the Bears Den

L – Shift Lead *position is responsible for:*

- Handling guest relations.
- Verifying money bag totals at the end of each B3 shift
- Updating Campersapp as necessary when schedule changes are required or important announcements need to be made
- Being knowledgeable of the CampersApp and capable of assisting guests in utilizing the application
- Ensuring staff is keeping up with their duties and staying on schedule
- Executing opening and closing procedures
- Acting as a handler for the characters when a B2 is not scheduled.
- Ensuring all Bears Den staff get their breaks during each shift
- Leading by example and encouraging staff to maintain a positive attitude

B1 – Bear

B1 -Bear position is responsible for:

- Positively promoting the Characters during appearances and outside of them
- Creating and maintaining the illusion that Yogi Bear™ & Friends are “real” at all times
- Creating positive guest experiences through the characters and as an employee
- Ensuring character appearances take place on time according to the schedule
- Maintaining cleanliness and upkeep of the Bear changing area.
- Washing the “Yogi Laundry.”
- Reporting any issues with the costume to a manager.
- Assisting in any activities departmental area necessary at any time during their shift

B2 – Bear Handler

B2 - Bear Handler position is responsible for:

- Assisting the B1 staff member(s) prepare for character appearances.
- Ensuring character appearances take place on time according to the schedule.
- Positively promoting the characters during appearances and outside of them.
- Creating and maintaining the illusion that Yogi Bear™ & Friends are “real” at all times.
- Creating positive guest experiences with the characters and as an employee
- Being knowledgeable of the CampersApp and capable of assisting guests in utilizing the application
- Responsible for being the eyes, ears, and voice of the characters during appearances. The Bear Handler is the translator for the characters that cannot talk. They communicate with our guests through the Bear Handler.
- Ensuring character safety during appearances
- Reporting any issues with the costume to a manager.
- Assisting in any activities departmental area necessary at any time during their shift

B3 – Craft Desk Cashier

B3 - Craft Desk Cashier position is responsible for:

- Creating positive guest experiences
- Providing information about the park and our activities to our guests
- Informing guests about the Activities Waiver, helping them fill out the electronic form, verifying that it has been successfully submitted, and hole punching their camper wristband
- Promoting our products and informing guests about any specials we offer
- Being knowledgeable of the CampersApp and capable of assisting guests in utilizing the application
- Making craft sales through our POS System Centeredge
- Checking out a money bag at the beginning of their shift and counting it out and turning it in at the end of their shift
- Maintaining stock during the shift and fully restocking shelves at the end of shift
- Processing sign-ups for any special events we have scheduled
- Maintaining the area inside the Art Zone by keeping it clean and organized
- Performs B4 position duties when the B4 position is not scheduled
- Refilling paint cups and paint bottles as necessary
- Maintaining Craft tables and general craft area including replacing tablecloths, changing out water buckets, cleaning up paint cups and paintbrushes, clearing and disposing of trash, straightening up chairs and tables, and sweeping under the tables
- Assisting in any activities departmental area necessary at any time during their shift

B4 – Craft Desk Assistant

B4 - Craft Desk Assistant position is responsible for:

- Creating positive guest experiences
- Providing information about the park and our activities to our guests.
- Informing guests about the Activities Waiver, helping them fill out the electronic form, verifying that it has been successfully submitted, and hole punching their camper wristband
- Promoting our products and informing guests about any specials we offer
- Being knowledgeable of the CampersApp and capable of assisting guests in utilizing the application
- Maintaining stock during the shift and fully restocking shelves at the end of shift.

- Processing sign-ups for any special events we have scheduled
- Maintaining the area inside the Art Zone by keeping it clean and organized
- Dispersing paints and craft supplies to our guests and organizing and refilling them when returned
- Washing paint brushes and water buckets when returned
- Refilling paint cups and paint bottles when needed
- Maintaining Craft tables and general craft area including replacing tablecloths, changing out water buckets, cleaning up paint cups and paintbrushes, clearing and disposing of trash, straightening up chairs and tables, and sweeping under the tables
- Assisting in any activities departmental area necessary at any time during their shift

B5 & B6 – Rides and Games

B5 & B6 - Rides and Games position is responsible for:

- Creating positive guest experiences
- Providing information about the park and our activities to our guests
- Knowing the activities scheduled each day and carrying a copy to reference when needed
- Being knowledgeable of the CampersApp and capable of assisting guests in utilizing the application
- Preparing for upcoming activities at the beginning of each shift
- Leading the activities on the schedule for the day in an enthusiastic and timely manner
- Riding and/or driving our Firetruck, Hayride Tractor, and Barrel Train if over the age of 18
- Ensure cleanliness of the park through trash pick up during down times in the schedule
- Maintain the Tie Dye and Sand Art supplies and ensure readiness each day
- Assisting in any activities departmental area necessary at any time during their shift